



CONDITIONS OF ENROLMENT

A booking becomes binding when the enrolment form is filled in and returned to us signed. You will receive immediate confirmation. In addition, with your signature a down payment of Euro 205. - becomes due. This amount must be credited to our account at your earliest convenience.

- 1. The course fees must be paid in full at the latest 14 days before the lessons begin. Payment may be made in cash or by bank transfer. Should the amount due not have been paid by the start of the course, inlingua München reserves the right to deny the student access to the language lessons and, if applicable, to refuse to perform any further services booked.
- 2. A handling charge of Euro 25, is made for every change in programme reservation. An exception to this ruling can only be made if the date of the course is changed once due to a visa not being issued in time.
- 3. Cancellation of the programme booked must be in written form. A cancellation fee of 20% of the full price is due on cancellation 14 days prior to the start of the course at the latest; 50% of the full price is due on cancellation less than 14 and more than 7 days before the course starts. On cancellation less than 7 days before the course begins, 80% of the full price will be invoiced. The customary local cancellation fee will be charged for hotel reservations. No refund will be made after the course has started. We recommend taking out a suitable voyage cancellation insurance policy.
- 4. The minimum age for enrolment is 16.
- 5. Insurance coverage is not provided by the school nor by the host family. All participants are responsible for obtaining adequate coverage: we recommend them to take out private insurance in their own countries for the length of their stay in Munich.
- 6. Any complaints must be addressed immediately and directly to inlingua München. No consideration can be given to complaints received at a later date.
- 7. The school is closed on local and public holidays.
- 8. A lesson represents a unit of 45 minutes.

Our Address: inlingua Sprachschule

U. & C. Bernau GmbH Sendlinger-Tor-Platz 6 D-80336 München

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Our account number:

HypoVereinsbank UniCredit Bank AG, IBAN: DE27 7002 0270 0007 2538 00,

BIC (Swift-Code): HYVEDEMMXXX

At present we do not partake in any dispute resolution procedure for settling disputes with consumers. <u>Link to European Online Dispute Resolution platform</u>